



GUIDELINE CASH PICK UP WITHDRAW VIA LHPP AGENT



1. Customer Action:

- Walking to agent counter
- Fill in information
 - 9 Digit Code
 - Phone Number (Receiver)
 - Amount
 - Currency
- Provide Information to Agent
- Provide Phone to agent for verify Phone number



2. Agent Action:

- Check Customer Information
- Verify Phone Number
- Perform Cash Withdraw
- Verify Amount
- Print Receipt for Customer



4. Customer Action:

- Verify Cash & Get receipt
- Walkout



3. Agent Action:

- Give receipt & cash to customer